



Doctors: Neil Poskitt, Sally Hoskins, Andrew McMenamain, Robyn Parker, Ron Vail, Sarah Dalziel

## **December Newsletter**

### **Staffing Update**

We are unfortunately saying goodbye to one of our amazing nursing team this month. Debbie joined us a few months ago and has made a big impact on the team, and we are sorry to see her go however we do wish her well for the future. However we are excited to be joined by Jezreel Tijging in January, who is looking forward to meeting all our staff and patients soon.

### **Health Improvement Practitioner**

We have recently had a change of staff in this role and now joined by Anna Evans, who works every Tuesday and Wednesday in the practice between 8.45am and 4pm. She is a registered Occupational Therapist with 20 years' experience in working with people to improve their lives following illness or injury and her role here at the practice is to assist people with any issues with illness or stress that are impacting on health. Sessions are 30 minutes and are free and can be booked in with reception on 07 345 6627.

### **Christmas and New Year's Hours**

We will be closed on the following stat days: Monday 27th December 2021, Tuesday 28th December 2021 as well as Monday 3rd January 2022 and Tuesday 4th January 2022. If you are requiring medications or prescriptions over this time, please ensure you order these in plenty of time. Email [tengaenurses@raphs.org.nz](mailto:tengaenurses@raphs.org.nz) to order these.

In addition to the above dates, there will be no Pathlab services available on the following dates at Te Ngae:

Thursday 23rd and Friday 24th December 2021;  
Wednesday 29th, Thursday 30th and Friday 31st December 2021;  
Wednesday 5th, Thursday 6th and Friday 7th January 2022.

### **Accession and Aero**

Unfortunately these services are still undergoing maintenance and are not available at this time, we do apologise for the delay in this, however it is a priority to get these going very soon.

### **COVID Update**

With guidance from the College of GP's, our professional body we have changed our procedures to minimise the risk of infection to both our staff and other patients from COVID 19.



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When booking an appointment, we currently screen our patients in regards to any respiratory symptoms they may have, and following the advice from the college, we are now asking patients their vaccination status and any exemptions they hold.

This will not reduce the level of care we provide, and we will ensure you are given the best care from the practice, however it may change the way you are seen.

Due to the consistent changes in COVID 19 management, we may change the way we do things, however please be assured, patient care is our main focus and priority. We will communicate these as soon as we can, however please keep an eye on our website page for up to date information.

We understand this is a busy time for everyone, and we do appreciate your support and understanding. Please feel free to contact us if you would like to discuss anything, we do know sometimes the phones can get busy so please be patient, we will ensure you are phoned back.

On behalf of all the team at Te Ngae Medical Centre, we wish all our patients a wonderful Christmas and New Year period.