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## September Newsletter

### COVID Update

As we have moved to level 2, our practice have reopened the doors, however we do have restrictions in place due to the Delta variant. All patients will be contacted prior to the appointment and be offered a virtual consult. If you decide you would rather be seen in the practice, please remain in your car on arrival to your appointment and phone us on 07 345 6627 to let us know you are here. From there we will let you know the process, we may ask you to wait in the car until your appointment time. Please ensure you bring a mask with you to your appointment, as we do require all staff and patients to be wearing masks at all times. Please also ensure if you are planning on coming to the practice for any reason, you phone us beforehand, and discuss your plans, as it can may be done virtually. We do appreciate your understanding during this time, we need to ensure our staff, patients and community are protected thank you.

### Routine Appointments

As we have moved to level 2, the practice is now open and can offer our normal services, including diabetic annual reviews, smear appointments, and routine blood tests. The administration team will be sending out communication in the coming weeks to follow up on outstanding appointments and ensure these are booked in for you. If you have any questions or concerns, please do not hesitate to contact us at [tengaenurses@raphs.org.nz](mailto:tengaenurses@raphs.org.nz) Pathlab will not be available at Te Ngae until Monday 13<sup>th</sup> September.

### Accession & Aero App

We have temporarily turned off the ability to make appointments online using Accession and Aero app during level 2. If you would like to book an appointment we do ask you phone us on 07 345 6627 and speak to us directly thank you.

### COVID Vaccine Update

Every person over the age of 12 can book their vaccination in now, either by phone or online. Booking online through Book My Vaccine is the quickest way to make your vaccination appointments. Currently, you can book online using the following link: <https://bookmyvaccine.covid19.health.nz/> If you'd prefer to book by phone you can call the COVID Vaccination Health line on 0800 28 29 26.