



Doctors: Neil Poskitt, Sally Hoskins, Andrew McMenamain, Robyn Parker, Ron Vail, Sarah Dalziel

## May Newsletter

### Staff News

We are delighted to welcome three new additions to the Te Ngae team this month!

Teresa has joined us as our new Health Care Assistant and started with us on Monday 3<sup>rd</sup> May, Charlotte will be joining us in the administration team from Monday 24<sup>th</sup> May and Debbie will be joining us as our new Registered Nurse on Tuesday 8<sup>th</sup> June. We are thrilled to have them join the team and they are all very excited about meeting our patients soon.

### Flu Vaccines

We are open for flu vaccinations and have a nurse available through to the end of May. Please phone the clinic on 07 345 6627 if you would like to book in, or alternatively email [tengaeadmin@raphs.org.nz](mailto:tengaeadmin@raphs.org.nz) for an appointment. At this point we are only able to vaccinate patients over 65, however from Monday 17<sup>th</sup> May we are able to vaccinate all remaining patients.

Just a reminder there needs to be a two-week gap between having a COVID-19 immunisation and influenza vaccine. If you are unsure, please do not hesitate to contact us.

### COVID Vaccinations

If you are over 65 or have a chronic health condition you are able to book in for a COVID vaccination. Please either email [covid.imms@lakesdhb.govt.nz](mailto:covid.imms@lakesdhb.govt.nz) or phone the administration call centre on 0800 115 117. They will need the following information:

Your name, date of birth, contact phone number and your NHI number if known.

If you would like to check which group you are in, or would like more information regarding timelines, a great link can be found here: <https://covid19.govt.nz/health-and-wellbeing/covid-19-vaccines/how-to-get-a-covid-19-vaccination/find-out-when-you-can-get-a-vaccine/>

### **Cheques at Te Ngae Medical Centre**

New Zealand banks are going cheque free, and for us that means we will no longer be accepting cheques at Te Ngae Medical Centre. The last day we will be able to accept cheques will be Friday 4<sup>th</sup> June 2021. If you would like to discuss this in more detail or work out another payment option, please contact us on [tengaeadmin@raphs.org.nz](mailto:tengaeadmin@raphs.org.nz).

### **Aero App**

Last month we introduced Aero, our mobile version of Accession. Feedback has been great so far and we wanted to thank you for your support and help while this was being released. If you are interested in getting access for this app, both available through Apple Store and Android Play Store, please contact us and we will send access details to you by email. The app allows you to book appointments, order repeat prescriptions, contact the clinical team directly and check results on the go.

### **Prescription Ordering**

From Monday 31<sup>st</sup> May, our standard process of ordering a prescription is changing. Unless otherwise stated at the time of ordering, we will now be sending your prescription to your pharmacy of choice rather than needing to pick it up from us. Please ensure we have your pharmacy of choice on file when ordering, and if you would prefer to pick it up from the reception, we are still happy to hold it for collection.

New prescription fees will also apply from this date:

\* Non Urgent prescriptions: \$18-00

\* Urgent prescriptions: \$22-00

### **Queen's Birthday**

Just a reminder we are closed on Monday 7<sup>th</sup> June for Queens Birthday. Please remember to get your prescription requests in to us with plenty of time. We do recommend requesting prescriptions at least two weeks in advance. Please email [tengaenurses@raphs.org.nz](mailto:tengaenurses@raphs.org.nz) with your requirements and the pharmacy you would like it to be sent to.