



Newsletter

Sept—November 2014

Dr Sarah Dalziel Dr Neil Poskitt Dr Andrew McMenamin Dr Sally Hoskins Dr Robyn Parker

Christmas is only 4 and a half weeks away, which also means that summer is on its way, it just seems to have got lost enroute! I don't know about you all, but I am tired of wind, rain, more wind, hail, more rain.

Te Ngae Medical Business hours over the Christmas break

We will be **closed** for the statutory days, 25th and 26th December and 1st and 2nd of January. We will be open on the 29th, 30th and 31st December but with a limited service.

On the 3 days between Christmas and New Year there will be an urgent clinic running all day and a limited number of booked Doctor booked appointments available.

There is always a big rush prior to Christmas, to avoid disappointment, please book ahead for any prescription renewals if you require a 3 monthly review.

Also think about ACC and WINZ medical certificates that may need to be renewed.

Some Staff Changes

It is with much regret that we say goodbye to Dr Maryke Griessel this month. Maryke is moving with her family to some slightly warmer climes, she will be very much missed by her colleagues here as well as her patients.

Good news however is that we have a new Doctor joining the practice in January, another male to add to our team. He will be working Tuesday to Friday and will be taking on patients. I will introduce him to you all more formally in the New Year.

Dr Rosalie Evans has been with us for the last 6 months working as a Registrar and we are delighted that Rosalie will be staying on as our locum Doctor for the December and January period while our regular Doctors all get some summer time off.

We will have a new Registrar joining us in early December, Dr Rosemary Bond. Rosemary will be with us from December until June 2015.

URGENT CLINIC

Monday — Friday

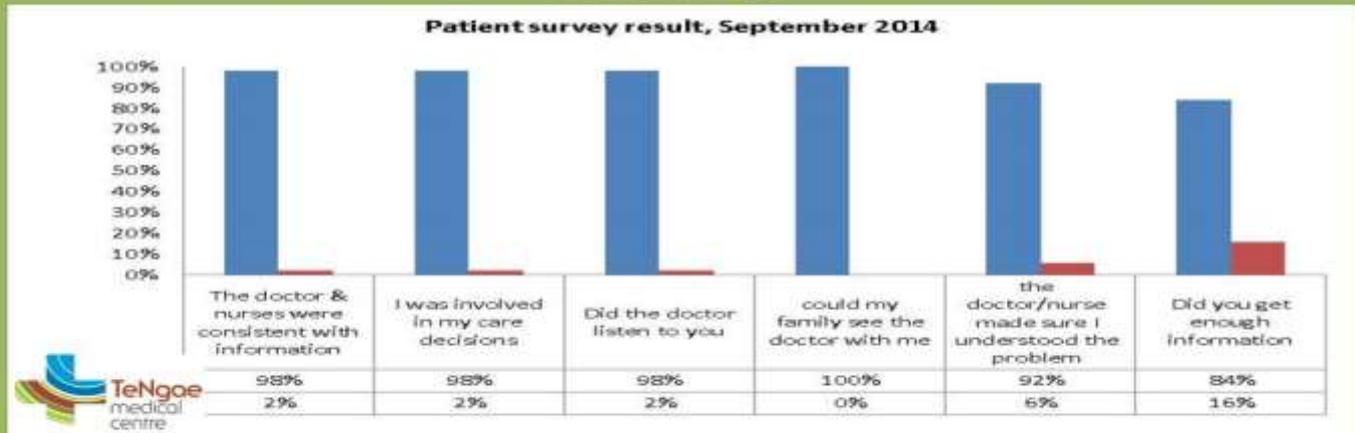
8.30 am—11.00 am

For one urgent medical problem only

Redwood Shopping Centre, 5 Tarawera Road, Rotorua

A very big thank you to all those that completed our patient survey. There is always room for improvement and what we identified most was that you would like to receive more information. This will be discussed at our next clinical meeting with all the Doctors and nurses. On our website you will find some useful links that you are able to access.

Thank you we had a very positive response to our recent patient survey



In our patient survey, 6 per cent of our patient said they would like more information after talking to their doctor or nurse.

On our web site we have useful links including healthline - www.healthline.com/



www.tengaemmedical.co.nz

Each month we are required by the Ministry of Health to meet certain health targets. These include cervical screening, smoking cessation, cardio vascular risk, child immunisations. You may receive phone calls from our staff asking that you come in or receive a form in the mail to have bloods done, or a call asking if you are still smoking and if so—would you like assistance stopping. TNMC have been doing really well meeting these targets so thank you to all those patients who have come in for their Cardiovascular Risk Assessment, have replied to requests regarding smoking status and who have brought their children in for immunisations on time.

There are a few women out there who are not coming in for their smears, it may well be free for you. We encourage you to come in and see one of our nurses who are experienced in taking smears and who will endeavour to make the process as easy for you as possible.