

Te Ngae Medical Centre support the Health & Disability Code of Patient Rights:

<ol style="list-style-type: none">1. To be treated with respect.2. To be treated fairly without pressure or discrimination.3. The right to dignity and independence.4. To receive a quality service and to be treated with care and skill.5. To be given information that you can understand in a way that helps you communicate with the person providing the service.6. To be given the information you need to know about your health or disability; the service being provided and the names and roles of the staff; as well as information about any tests and procedures you need and any test results. In New Zealand, people are encouraged to ask questions and to ask for more information to help them understand what is going on.7. To make your own decision about your care, and to change your mind .8. To have a support person with you at most times.9. To have all these rights apply if you are asked to take part in a research study or teaching session for training staff.10. The right to complain and have your complaint taken seriously.	<ol style="list-style-type: none">1. Kia manaakitia koe hei tangata.2. Kia manaakitia koe, kia kua koe e tāmia e wai rānei, kia kua hokie tūkinotia e te kaikiri o te tangata.3. Kia hāpainga tō rangatiratanga, me tō mana motuhake.4. Kia taea e koe ngā ratonga whai tikanga, ā, kia tika te taurima i a koe, me te teitei o ngā pūkenga o te hunga manaaki i a koe.5. Kia tae katoa mai ngā kōrero ki mua i tō aroaro mā roto i tētahihuarahi whakamōhio ngāwari ki te whakarongo, kia tino taea ai tō kōrororero tahi ki te kaiwhakahaere o taua ratonga.6. Kia tino tae ake ngā kōrero whai pānga ki mua i a koe mō tō hauora me tō hauatanga; te āhua o te ratonga e horahia ana, ngā ingoa me ngā tūranga o ngā kaimahi, me ngā kōrero katoa mō ngā whakamātautau me ngā whakahaere e tika ana mōu, me ngā hua aua whakamātautau ina puta ake ana. I Aotearoa nei, e whakamanawatia ana ngā tāngata kia patapatai, kia inoi hoki ki ētahi atu kōrero kia mōhio ai rātou he aha te aha.7. Kia riro māu anō e whakatau ngā tikanga tiaki i a koe, kia huri hoki koei tō whakatau, kia haere ki huarahi kē.8. Kia noho mai he kaitautoko i tō taha i te nuinga o te wā.9. Kia pā tonu ēnei mōtika katoa, ki te inoia koe kia uru ki tētahi rangahautanga, ki tētahi wāhanga whakangungu kaimahi rānei.10. Kia āhei koe te whakatakoto whakapae, ā, kia āta tirohia hoki tō whakapae.
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